

CROSS CENTER VOLUNTEER SURVEY 2010

29 completed surveys received.

HOW OFTEN DO YOU VOLUNTEER AT THE CROSS CENTER?

Daily – 2 Weekly - 13 Twice a month - 6 Monthly – 7 Semi-annually – 0 Annually – 1

HOW MANY YEARS HAVE YOU BEEN A CROSS CENTER VOLUNTEER?

Longer than 20 years – 0, 10 – 20 years – 1, 5 – 10 years – 2, 1 – 4 years – 17, Less than a year - 9

GIVEN YOUR CURRENT INVOLVEMENT AS A VOLUNTEER AT CROSS, WHAT KINDS OF EXPERIENCIES ARE YOU LOOKING FOR? CHECK ALL THAT APPLY.

Sense of community – 18

Friendship/Social - 15

Spiritual – 13

Opportunity to give – 28

Other: *“I recognize the need for volunteers and the supply, I do have some hours to give for my community.” “Looks good on an application”*

DO YOU HAVE REGULAR ACCESS TO THE INTERNET/EMAIL?

Yes – 18, No - 10

If yes, what is your current email address? _____

WOULD YOU BE INTERESTED IN BEING CONTACTED BY EMAIL WITH NEWS/UPDATES OF CROSS, OR SPECIAL VOLUNTEER OPPORTUNITIES.?

* Yes, please let me know if there is an opportunity to volunteer and if my schedule allows, I will try to help. I check my email fairly often. - 10

* No, I don't like to do last minute projects and I hardly ever check my email. - 1

* I would like to receive CROSS Center updates/news from Carole and the Newsletter. - 13

(4 of the persons who wanted updates and newsletter did not have email)

Please rate the following questions using a scale from 1 – 5 (1=extremely disappointed, 2=unsatisfactory, 3=satisfactory, 4=good, 5=excellent)

ARE YOU PROVIDED WITH ENOUGH INFORMATION, TRAINING AND/OR TOOLS TO DO THE WORK YOU ARE ASSIGNED? 1=0, 2=0, 3=2, 4=12, 5=15

DO YOU FEEL COMFORTABLE/SAFE IN OUR FACILITY? 1=0, 2=0, 3=1, 4=1, 5=27

IS/WAS THE WORK PERSONALLY GRATIFYING? 1=0, 2=0, 3=0, 4=4, 5=25

WAS A STAFF MEMBER AVAILABLE TO HELP OR ANSWER QUESTIONS? 1=0, 2=0, 3=0, 4=6, 5=23

PLEASE RATE YOUR OVERALL VOLUNTEER EXPERIENCE. 1=0, 2=0, 3=0, 4=7, 5=22

PLEASE LIST ANY OTHER COMMENTS, SUGGESTIONS OR RECOMMENDATION YOU HAVE ABOUT HOW THE CROSS CENTER COULD IMPROVE THE VOLUNTEER EXPERIENCE. *“It is so great that the little bit I do to help out makes a big difference to someone else.” “as we get more settled I will let Carole know, the clothing area is in process of getting organized” “I think we need occasional work days when clients are not present to allow us to sort/clean/re-arrange” “I think the new place/set up is UNBELIEVABLE, IT IS AWESOME!” “Thanks, Carole, for all you do” “Need more room for clothing” “I would like to see a brief(5min)staff meeting before the doors open so that we can all be aware of any changes since the last time we worked.” “Would like clothing section more display space, can't put out items while clients shop. Couple volunteers are very good in organizing and checking items given”*